

Covid 19 FAQ & Procedure Updates

We at Corbett Family Dentistry are excited to get back to doing what we do best and the safety of our patients and our staff is of the utmost importance to us. Therefore, to address the Covid 19 virus, we have implemented new procedures and invested in new systems to ensure that we all remain safe.

What Have We Done in Our Office?

- ⇒ Prior to opening, we have **Thoroughly cleaned and disinfected the entire office** from our patients rooms to our front lobby to our staff working areas.
- ⇒ **Acquired New BlueAir Air Purifiers** for each of our Patient Rooms, Lobby and Staff Areas.
 - The BlueAir air purifier's HEPA Silent Filtration captures 99.97% of airborne particles down to the 0.1 microns in size.
 - The BlueAir Air purifier has an air exchange rate of 5 air changes per hour. These purifiers clean and completely replace all of the air in the space 5 times per hour.
- ⇒ **Purchased new PureVac high volume evacuation equipment** which removes 90% of all aerosols generated from our procedures.
- ⇒ **Eliminated extra seating** in waiting room and **will only allow 2 people to stay** in waiting room and only if they are needed to assist a patient. All other visitors must wait in their car.
- ⇒ **Removed books and toys** from waiting room.
- ⇒ **Placed Hand Disinfecting Stations** throughout the Office for your use.
- ⇒ **Secured Infrared Digital Thermometers** to take staff and patient temperatures as outlined under new regulations.

What Changes Has Our Staff Undertaken?

- ⇒ As required under new regulations, each member of our **Staff will take their temperature** at the beginning and end of each business day. Each temperature will be recorded in a daily logbook.
- ⇒ **Undergone updated training on the new PPE** required for staff members to wear throughout the day.
- ⇒ **Reviewed and Updated training on proper sterilization and disinfection techniques** for all instruments and work areas.
- ⇒ **Reviewed and Updated Daily Checklist of Cleaning office common areas** throughout the day.

- ⇒ **Received training on the signs & symptoms of the Covid 19 virus** and the steps to take if they show signs of the virus.
- ⇒ **Established Recommendations for each employee to follow** upon arrival at Corbett Family Dentistry and upon returning home to protect themselves, their families and our patients.

What We Ask From You?

- ⇒ **Practice Virtual Arrival.** Upon arrival at our office, please call us at 859-252-0808 to let us know you are in the parking lot. When your patient room is ready for your appointment, we will call you to come join us in the office.
- ⇒ Please **Alert us of any past or present testing, diagnosis, or results for Covid 19** as well as any new medications or health histories over the phone when we call to confirm your appointment.
- ⇒ Please **Alert us if you display symptoms** or become sick with a respiratory infection and we will reschedule your appointment.
- ⇒ Please **Wear a mask or face covering** into our office.
- ⇒ Please **Allow us to take your temperature** upon arrival to the office.
- ⇒ Please **Arrive on-time** as we are allocating extra time before and after your scheduled appointment time to allow for enhanced social distancing.
- ⇒ Prior to the conclusion of your appointment, we will **Provide you a with a Chlorhexadine mouth wash to minimize any and all contaminated aerosols** released into the room during treatment.
- ⇒ We **Established new options for checkout.** Checkout can now be done in the treatment room.

New Policies Resulting from Covid 19 Regulations.

- ⇒ We have always prided ourselves to deliver same day **emergency care.** We will need to continue this through teledentistry and determine your needs and secure you an appointment on our schedule within 2 days.
- ⇒ **To our immuno-compromised patients,** we will secure you an appointment time first thing in the morning and keep you more distant from office patient traffic. If needed, we can make other special arrangements for you to be seen.